



**Social Security
Scotland**

Tèarainteachd Shòisealta Alba

Consultation on Social Security Scotland's Draft Gaelic Language Plan 2027-2032

**Dignity,
fairness,
respect.**

Introduction

Social Security Scotland is seeking views on its draft Gaelic Language Plan 2027-2032. The Plan sets out how we will support, promote and increase the use of Gaelic over the next five years and contribute to the wider aims of the National Gaelic Language Plan. As a national public service supporting people across Scotland, we recognise the importance of Gaelic as an integral part of Scotland's heritage, culture and identity. We are committed to ensuring that everyone who wishes to participate in this consultation can do so, and responses are welcomed online and by post. We welcome responses in Gaelic or English.

Why are we developing a Gaelic Language Plan?

The Plan has been prepared under the framework established by the Gaelic Language (Scotland) Act 2005, as amended by the Scottish Languages Act 2025. It reflects guidance issued by Bord na Gaidhlig and supports the objectives of the National Gaelic Language Plan.

How the draft Plan was developed

The draft Plan has been developed by reviewing current provision and identifying opportunities to increase the visibility and use of Gaelic across the organisation. We have carried out desktop research looking at other public bodies Gaelic plans, gathered insight from Gaelic speaking colleagues across Scottish Government and liaised with Bord na Gaidhlig for advice. Proposed actions cover staff awareness and learning, corporate communications, client services, digital access and community engagement.

What is this consultation seeking views on?

Feedback is sought on whether the draft Plan will achieve its objectives, whether the commitments are appropriate, realistic and sufficiently ambitious.

Consultation period

Monday 28 September 2026 to Friday 6 November 2026.

Consultation questions

Question 1.

To what extent do you agree that the draft Gaelic Language Plan will support the promotion and use of Gaelic within Social Security Scotland?

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree or disagree
- ☐ Disagree
- ☐ Strongly disagree

Question 2.

Do you think the proposed commitments will improve access to Social Security Scotland services and information for Gaelic speakers?

- ☐ Yes
- ☐ No

If not, why not?

Question 3.

Which of the proposed commitments do you consider to be the highest priority?

- ☐ Staff awareness and learning
- ☐ Corporate communications
- ☐ Client services
- ☐ Digital services
- ☐ Community engagement
- ☐ Other (please specify)

Question 4.

Are there any additional actions that Social Security Scotland should take to support Gaelic speakers and learners?

☐ Yes

☐ No

If yes, please explain

Question 5.

Do you think the commitments in the Plan are sufficiently ambitious?

☐ Yes

☐ No

Please explain your answer.

Question 6.

Do you think the proposed timescales for delivering the Plan are realistic and achievable?

☐ Yes

☐ No

Please explain your answer.

Question 7.

Do you have any other comments on the draft Gaelic Language Plan?

If you would like to post your responses to us send them to: **Gaelic Language Plan consultation, Social Security Scotland, 220 High Street, Glasgow G4 0RJ**



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