

Social Security Scotland's Draft Gaelic Language Plan 2027-2032 consultation questions

This consultation runs from Monday 28 September to Friday 6 November 2026. If you have any questions about the consultation please email: cscadminhub@socialsecurity.gov.scot

Question 1.

To what extent do you agree that the draft Gaelic Language Plan will support the promotion and use of Gaelic within Social Security Scotland?

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree or disagree
- ☐ Disagree
- ☐ Strongly disagree

Question 2.

Do you think the proposed commitments will improve access to Social Security Scotland services and information for Gaelic speakers?

- ☐ Yes
- ☐ No

If not, why not?

Question 3.

Which of the proposed commitments do you consider to be the highest priority?

- ☐ Staff awareness and learning
- ☐ Corporate communications
- ☐ Client services
- ☐ Digital services
- ☐ Community engagement
- ☐ Other (please specify)

Question 4.

Are there any additional actions that Social Security Scotland should take to support Gaelic speakers and learners?

- ☐ Yes
- ☐ No

If yes, please explain

Question 5.

Do you think the commitments in the Plan are sufficiently ambitious?

☐ Yes

☐ No

☐ Unsure

Please explain your answer.

Question 6.

Do you think the proposed timescales for delivering the Plan are realistic and achievable?

☐ Yes

☐ No

☐ Unsure

Please explain your answer.

Question 7. Do you have any other comments on the draft Gaelic Language Plan?

Please post back your responses to: **Gaelic Language Plan consultation, Social Security Scotland, 220 High Street, Glasgow G4 0RJ** by Friday 6 November 2026.

After the consultation closes, we will review all responses and use the feedback received to inform the final version of the Gaelic Language Plan 2027-2032. We will publish a summary of consultation responses alongside the final Plan.

Thank you for taking the time to share your views.